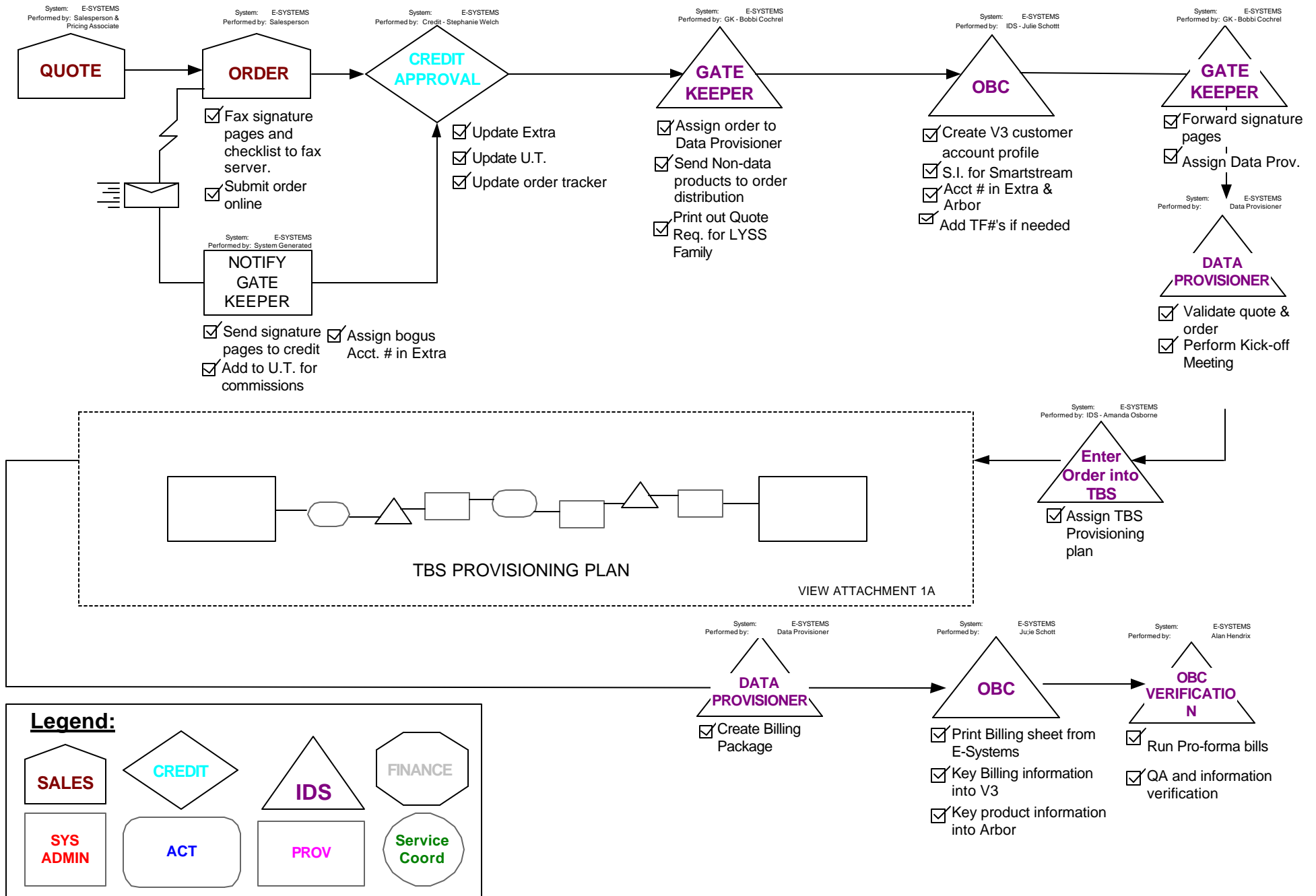


# LIGHTYEAR SMARTSTREAM FAMILY - NEW CUSTOMER PROVISIONING FLOW



**Legend:**

|                  |               |             |                      |
|------------------|---------------|-------------|----------------------|
| <b>SALES</b>     | <b>CREDIT</b> | <b>IDS</b>  | <b>FINANCE</b>       |
| <b>SYS ADMIN</b> | <b>ACT</b>    | <b>PROV</b> | <b>Service Coord</b> |