

# who we are

**nFusion Technologies** is a full-service computer, data and network systems integrator providing value-added technology solutions to small and mid-sized businesses. nFusion can provide:

- Technology Consulting
- Hardware Sales & Service
- LAN/WAN Networking
- Wireless & Network Cabling
- Help Desk Services
- Internet & eCommerce
- Telephony/Voice Integration
- Project Management

# our customers

**nFusion Technologies** typical customers:

- Companies with 50 PC users or less and up to 250 employees
- Companies without an IT department needing an extra hand on a part-time or full-time basis
- Companies with a full IT staff but lacking the expertise in a specific computer, software or networking technology to complete your business objectives

# why choose nFusion

- **Lower cost.** It is expensive to maintain a full-time IT staff. Pay for only the work you request.
- **Increase productivity.** Hire the specific systems expertise from nFusion when you need it
- **Easy budgeting.** Extremely affordable simple rate structure to meet any company's budget. **No hidden charges or sliding rate scales** to surprise you!

nFUSION

# proven personnel

You are only as good as your employees and we at **nFusion Technologies** believe that we have some of the best. We offer our customers an experienced staff, not contract labor, with diverse backgrounds certified in the widest range of PC and networking solutions. nFusion maintains the highest levels of integrity and takes the complexity out of your technology needs.

# commitment to our customers

**nFusion Technologies** provides a 100% money-back guarantee. If you are not completely satisfied with our work you won't pay us a single dime! All we ask is that you give us a try and we believe you will join the growing ranks of satisfied nFusion customers!



# contact us

**nFusion Technologies, LLC**  
590 Missouri Avenue, Suite 205  
Jeffersonville, IN 47130  
**812 284.2160**  
812 284.2235 Fax  
888 674.2638 Toll-free  
[www.nfusiontech.com](http://www.nfusiontech.com)

# need OLIVE?

nFusion Technologies has created OLIVE, *On-Line Incident Verification Environment* system, an innovative on-line IT management system with our customers in mind. It takes the complexity out of managing your computer systems and lets us carry that burden on your behalf. OLIVE allows you to:

- **Timely response.** Quickly request assistance from one of our systems engineers whether they are dispatched to your location or remotely accessing your site via dial-up or Internet
- **Tracking progress.** Track the nFusion employee's progress as they work your problem and pull centralized reports on the outcome
- **Managing resources.** Users at your site or multiple sites can input their own trouble ticket, notifying you immediately of any trouble and approve whether or not a technician should be dispatched.
- **Historical reporting.** Keeps a historical log of all your work requests so you can monitor whether your computer and networking needs are being met according to your own strict performance standards

nFusion Technologies is your only source for end to end business technology solutions!

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